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WARM IT UP

0.1 (Letters): There are 26 letters in the English alphabet. Write the missing ones.

A B C D ___ F G H ___ J K L M N ___ P Q R S T ___ V ___ X ___ Z

0.2 (Letters): Work in pairs and spell out the following words.

- | | |
|---------------|------------|
| 1. WHAT | 6. HOW |
| 2. YOUR | 7. TIME |
| 3. NAME | 8. MUSIC |
| 4. UNIVERSITY | 9. THANKS |
| 5. SCHOOL | 10. STREET |



0.3 (Numbers): Write the missing numbers.

- | | | | | | |
|----|-----------|----|--------------|------|----------------|
| 1 | one | 20 | twenty | 100 | _____ |
| 2 | two | 21 | _____ | 200 | two hundred |
| 3 | _____ | 22 | twenty-two | 300 | three hundred |
| 4 | four | 23 | twenty-three | 1000 | _____ |
| 5 | _____ | 30 | _____ | 2000 | two thousand |
| 6 | six | 31 | thirty-one | 3000 | three thousand |
| 7 | seven | 32 | thirty-two | | |
| 8 | _____ | 33 | thirty-three | | |
| 9 | nine | 40 | _____ | | |
| 10 | ten | 50 | fifty | | |
| 11 | eleven | 60 | sixty | | |
| 12 | _____ | 70 | _____ | | |
| 13 | thirteen | 80 | eighty | | |
| 14 | fourteen | 90 | ninety | | |
| 15 | fifteen | | | | |
| 16 | _____ | | | | |
| 17 | seventeen | | | | |
| 18 | eighteen | | | | |
| 19 | _____ | | | | |



0.4 (Numbers): Answer the questions.

- | | |
|---------------------------------|-------|
| 1. What is two and two? | _____ |
| 2. What is five and two? | _____ |
| 3. What is five and five? | _____ |
| 4. What is eight and five? | _____ |
| 5. What is twelve and four? | _____ |
| 6. What is fifteen and five? | _____ |
| 7. What is nineteen and eleven? | _____ |

- 8. What is fifty and fifty? _____
- 9. What is ninety and ten? _____
- 10. What is eight hundred and two hundred? _____

0.5 (Days): Write the missing days.

- 1. Sunday 2. _____ 3. Tuesday 4. _____
- 5. Thursday 6. _____ 7. Saturday

0.6 (Months): Write the missing months.

- 1. January 2. _____ 3. March 4. _____ 5. _____ 6. June
- 7. July 8. _____ 9. September 10. _____ 11. November
- 12. _____

0.7 (Seasons): Write the seasons.

- 1. Spring 2. _____ 3. Autumn 4. _____



0.8 (Question words): Match the questions words with the answers.

- | | |
|-----------------|------------------------|
| 1. Who | a) because (it is big) |
| 2. When | b) at home |
| 3. How | c) this (book) |
| 4. Where | d) my mother |
| 5. What | e) by taxi |
| 6. Which (book) | f) a book |
| 7. Why | g) my (book) |
| 8. Whose (book) | h) today |

0.9 (Indefinite articles): Write a or an.

- 1. _____ reservation
- 2. _____ event
- 3. _____ receptionist
- 4. _____ angry guest
- 5. _____ uniform
- 6. _____ fork
- 7. _____ waiter
- 8. _____ hotel
- 9. _____ easy question





*You can find the meanings of the words in *italic* in the dictionary at the end of the book.

TAKING A RESERVATION

Introduction

Read and listen to the dialog. Then work in pairs and read it out.

Caller: Hello*.

Receptionist: Hello. How can I *help*** you?

Caller: I *want* a room for the weekend.

Receptionist: I'm sorry, but we don't have any *vacant* rooms.

Caller: But I always *stay* at your hotel when I'm in Istanbul.

Receptionist: I understand, but we *have* no vacant rooms this weekend.

Caller: Why is that?

Receptionist: There is an *international* football match at the weekend.

Caller: So what?

Receptionist: We have a lot of *foreign* guests.

Caller: And?

Receptionist: And all our rooms are *booked*.

Caller: I see. Can you *recommend* another hotel?

Receptionist: I'm sorry, but there aren't any *vacant* rooms in any of the big hotels in Istanbul.

Caller: Really?

Receptionist: Yes, sir. I'm sorry.

Caller: Okay. Thank you anyway.

Speaking

1.1 (Where?): Study the examples. Then work in pairs, and ask and answer the questions.

A: Where are you?

B: **I am in Istanbul.**

A: Where is the receptionist?

B: **She is at the reception desk.**

1) A: Where is the hotel?

B: _____ (in, centre)

2) A: Where are the *waiters*?

B: _____ (in, restaurant)

3) A: Where is the hotel *manager*?

B: _____ (in, office)

4) A: Where are the guests?

B: _____ (in, pool)

5) A: Where are the children?

B: _____ (at, home)

- 6) A: Where is the *chef*?
 B: _____ (in, kitchen)
- 7) A: Where am I?
 B: _____ (in, hospital)
- 8) A: Where is the *nurse*?
 B: _____ (in, hospital)
- 9) A: Where is the *bus*?
 B: _____ (in, terminal)
- 10) A: Where are the *suitcases*?
 B: _____ (in, lobby)

1.2 (There is/are): Study the examples. Then work in pairs, and ask and answer the questions.

- A: Are there any *forks* on the table?
 B: **Yes, there are.**
- A: Are there any *spoons* on the table?
 B: **No, there aren't.**
- A: Is there any *water* in the *bottle*?
 B: Yes, there is.
- A: Is there any *milk* in the *bottle*?
 B: No, there isn't.
- A: What is there in the *fridge*?
 B: There is a lot of food.
- A: What is there in the *glass*?
 B: There is some water.



- 1) A: Are there any *keys* on the *desk*?
 B: _____ (No)
- 2) A: Are there any *cars* on the *street*?
 B: _____ (Yes)
- 3) A: Is there any *water* in the *bottle*?
 B: _____ (Yes)
- 4) A: Is there any *paper* on the *desk*?
 B: _____ (No)
- 5) A: Is there any *ink* in the *printer*?
 B: _____ (No)
- 6) A: What is there in the *drawer*?
 B: _____ (paper)
- 7) A: What is there in the *glass*?
 B: _____ (water)
- 8) A: What is there in the *drawer*?
 B: _____ (money)

9) A: Is there any sugar in the kitchen?

B: _____ (Yes)

10) A: Are there any pens in the drawer?

B: _____ (No)

1.3: Put the words in the right order and make a meaningful sentence.

1) want / weekend / a / room / I / the / for.

I want a room for the weekend.

2) your / stay / at / I / hotel / always.

3) is / a / weekend / at / match / there / the.

4) have a guests lot we of.

5) are not rooms vacant there any.

6) can I you how help?

1.4: Listen to the words and repeat.

Writing



Listening



booked
bottle
chef
desk
drawer
foreign
fork

fridge
glass
guest
have
help
ink
international

manager
milk
nurse
paper
recommend
spoon
stay

street
sugar
suitcase
vacant
waiter
want
water

1.5: Underline the words you hear.

bottle
chef
desk
sugar
guest
foreign

fridge
glass
booked
have
drawer
ink

international
manager
milk
nurse
paper
help

water
street
suitcase
vacant
recommend
stay

1.6 (While-listening): Listen to the dialog and fill in the blanks.

Caller: Hello.

Receptionist: Hello. (1) _____ can I help you?

Caller: I want a room for the weekend.

Receptionist: I'm sorry, but we don't have any (2) _____ rooms.

Caller: But I always stay (3) _____ your hotel when I'm in Istanbul.

Receptionist: I understand, but we have no vacant rooms (4) _____ weekend.

Caller: Why is that?

Receptionist: There is an international football match (5) _____ the weekend.

Caller: So what?

Receptionist: We have a lot of foreign (6) _____.

Caller: And?

Receptionist: And all our rooms are (7) _____.

Caller: I see. (8) _____ you recommend another hotel?

Receptionist: I'm (9) _____, but there aren't any vacant rooms in any of the big hotels in Istanbul.

Caller: Really?

Receptionist: Yes, sir. I'm sorry.

Caller: Okay. (10) _____ anyway.



Vocabulary

1.7: Write the names of the objects or people.

1) desk



1

2



2) _____

3) _____



3

4



4) _____

5) _____



5

6



6) _____

1.8 (Web search): Search the Internet and write an example for each hotel type.

- 1) a congress hotel **The Grand Cevahir, Istanbul**
- 2) an apartment hotel _____
- 3) a motel _____
- 4) an airport hotel _____
- 5) a guest house _____
- 6) a hostel _____
- 7) a five-star hotel _____
- 8) a luxury hotel _____
- 9) a seaside hotel _____
- 10) a tourist hotel _____

1.9 (Adjectives to describe hotels): Use your dictionary and translate the words into Turkish.

- 1. a first-rate hotel **birinci sınıf bir otel**
- 2. a second-rate hotel _____
- 3. a luxury hotel _____
- 4. a comfortable hotel _____
- 5. a noisy hotel _____
- 6. a historical hotel _____

